



About Face Policies Skin Needling Pre-Care & After Care

A \$50 deposit is required at the time of booking your service and does apply to the cost of service.

We understand that sometimes extraordinary circumstances are unavoidable and you may need to change your schedule. We kindly ask that you give us **3 days** notice for canceling or rescheduling an appointment. This notification enables us to schedule another guest and, in turn, maintains a higher availability for you as well as others. If you cancel your appointment and the applicable **3 days** notice is not given, you will forfeit your deposit of \$50. Missed appointments or "no shows" will also forfeit their deposit of \$50, and require full payment of your service prior to rescheduling a new appointment. Cancellations, rescheduling and "no shows" leave gaps in our schedules that cannot be filled without timely notice.

Because every client's experience is important to us, we ask that you arrive on time. If you are running more than 15 minutes late, please, let us know and we will let you know if we can accommodate you. In the event we cannot, you will forfeit your deposit and a new deposit will be required to reschedule.

CDC and OSHA guidelines will not allow observers in the procedure area during the procedure process. **Absolutely NO children, including infants in carriers**, may be present at the appointment. We are mothers and love children, but this is not an appropriate time to have children present. If you bring a child with you, you will forfeit your deposit and a new deposit will be required before we will re-schedule.

Communication is vital during your procedure. If English is your second language and you need help communicating, please bring someone with you to assist in this communication. This person will need to be present for the entire procedure. If you don't bring someone with you and WE find it difficult to communicate, we will have to reschedule and you will forfeit your deposit. A new deposit will be required up front, before we will re-schedule you.

Pre Procedure Considerations:

- SKIN NEEDLING WILL NOT BE PERFORMED IF YOU ARE PREGNANT OR NURSING
- Do not wear any makeup to appointment
- The area to be treated must be free of any active acne, cold sore, pimples open wounds or infection. (Anti-virals are highly suggested for treatment around the mouth)
- Make sure to schedule when you have 3-5 days of down time.

Post Procedure Considerations:

- The treated area WILL be very red the 1st 24hrs and will gradually lighten with each following day and will feel like a sunburn.
- We carry a breathable camouflage foundation for purchase. This product was originally developed to be used by Doctors following cosmetic procedures, to camouflage and promote quick and comfortable recovery. Must wait 24 hours after procedure to apply.
- Itchiness and tenderness will be present during the healing process.
- A gentle wash (such as dove)& moisturizer with ceramides (such as CeraVe moisturizing cream) may be used to keep the area moist.
- It is recommended to wash your face several times after the procedure with a gentle cleanser.(3-4 times a day)
- The area MAY begin to shed/sluff after a couple days revealing new pink skin.
- Healing is generally rapid and the results will be visible in just a few short days and continue to improve over 3-6 months time.
- Skincare products are recommended and available for purchase.
- You can begin to use your skin care regimen when skin is healed approximately 7 days. You may return to using your usual makeup after skin is fully healed approximately 7 days. New makeup, free of bacteria is recommended!