



About Face Policies

Pre & Post Care for Skin Needling/Scar Revisions/Camouflage

A deposit is required at the time you schedule your appointment. It will be applied to the cost of your procedure.

We understand that sometimes extraordinary circumstances are unavoidable and you may need to change your schedule. We kindly ask that you provide **3 business days'** notice for canceling or rescheduling your appointment. This notification enables us to schedule another client and, in turn, maintains a higher availability for everyone. Appointments canceled without proper notice will forfeit the deposit. Missed appointments or "no shows" will also forfeit the deposit and payment in full will be required for future appointments. Cancellations, rescheduling and "no shows" leave gaps in our schedules that cannot be filled.

Because every client's experience is important, we ask that you arrive on time. If you are running more than 15 minutes late, please let us know and we will let you know if we can accommodate you. In the event we cannot, you will forfeit your deposit and a new deposit will be required to reschedule.

CDC and OSHA guidelines will not allow observers in the procedure area during the procedure. **Absolutely NO children, including infants in carriers,** may be present at the appointment. We are mothers and love children, but this is not an appropriate time to have children present. If you bring a child with you, you will forfeit your deposit and a new deposit will be required before we will re-schedule.

Communication is vital during your procedure. If English is your second language and you need help communicating, please bring someone to assist you. This person will need to be present for the entire procedure. If you don't bring someone with you and WE find it difficult to communicate, we will have to reschedule and you will forfeit your deposit. A new deposit will be required up front, before rescheduling.

Pre-Procedure Considerations:

Face -

- SKIN NEEDLING/SCAR REVISIONS WILL NOT BE PERFORMED IF YOU ARE PREGNANT OR NURSING
- Do not wear makeup to the appointment.
- The area to be treated must be free of any active acne, cold sores, pimples, open wounds or infection. (Anti-viral medications are highly suggested for treatment around the mouth.)
- Schedule this service when you have 2-3 days of down time.

Body -

- Using a moisturizer for several days leading up to your appointment can aid in removing any dry skin over the treatment area.
- Typically, scars must be a minimum of 6 months old. Exceptions will be discussed at the consultation or time of service.

Post Procedure Considerations:

- Similar to a sunburn, the treated area will likely be red in color for the 1st 24hrs and will gradually lighten every day.
- The treated area may feel dry, itchy and possibly a little tender during the healing process.
- A gentle cleansing wash & a moisturizer including nutrients and hyaluronic acid should be used several times a day to keep the area moist and nourished. Recommendations will be provided based on the treatment.
- You may notice a gentle exfoliation of the treatment area after a couple days, revealing new, pink skin.
- Healing is generally rapid, with results becoming slowly visible over the following 30 days. The treatment area will continue to improve over 3-6 months' time. A recommended time frame for your return appointment will be made at the time of service.
- Depending on the service, one treatment may produce results only minimally visible to the naked eye. Multiple procedures are highly recommended for maximum results. A series of treatments will be available at a discount.
- Facial treatments - We offer breathable camouflage foundation for purchase. This product contains healing ingredients and was originally developed for Plastic Surgeons to use following cosmetic procedures. It may be used immediately after if necessary, but we recommended waiting 24 hours to apply. You may continue to use this foundation after your skin is fully healed. Typically, this will be approximately 3 days.
- **Recommended high quality skincare products for day and night and will be available for purchase. These products are a vital part of achieving maximum results. Your initial product investment will range from \$50-\$350, depending on the treatment area and the skin care products required to maximize your results. This will be a personal decision.**